

NATIONAL OPEN UNIVERSITY OF NIGERIA

91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja FACULTY OF MANAGEMENT SCIENCES 2020 1 EXAMINATION

Course Code: BUS815

Course Title: Management Information System

Credit Unit: 2

Instructions: 1. Indicate your Matriculation Number clearly

2. Attempt Question 1 and any other two (2) questions

3. Question 1 is compulsory and carries 30 marks while the other 2

questions carry 20marks each

4. Present all your points in coherent and orderly manner

Time Allowed: 2 Hours

- 1a. How best can you define Management Information System? (5 Marks)
- 1b. Enumerate the reason for having Management Information Systems? (5 Marks)
- 1c) Through diagram identify five eras of Management Information System evolution as postulated by Kenneth C Laudon and Jane Laudon? (20 Marks)
- 2a) Identify five factors contributing to MIS Failure in Organizations? (10 Marks)
- 2b) With the aid of schematic, describe the data hierarchy of a student Database?(10 Marks)
- 3a) Explain the common codes EBCDIC and ASCII and what they stand for? (5 Marks)
- 3b) Enumerate the types of data for which business are concerned? (10 Marks)
- 3c) Identify any five features of batch processing in database? (5Marks)
- 4a) What is the major different between manual and computerized information system? (4Marks)
- 4b) What are the advantages and disadvantages of a Computerized Information System? (16 Marks)
- 5) Enumerate and briefly explain the modern taxonomy of computers? (20 Marks)