

eExam Question Bank

Coursecode:

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<input type="checkbox"/>	Question Type	Question	A	B	C	D	Answer	Remark
<input type="checkbox"/>	FBQ	loose particles which are frequently air borne and settles on any surface is called <input type="text"/>	dust					eExam
<input type="checkbox"/>	FBQ	<input type="text"/> carpeting of a room adds glamour to the furnishing and improves internal decoration.	wall to wall					eExam
<input type="checkbox"/>	FBQ	motivation can be grouped into three namely <input type="text"/>	renumeration and allowances and benefits					eExam
<input type="checkbox"/>	FBQ	<input type="text"/> is an additional provision aded to the staff salary to supplement his basic salary.	allowance					eExam
<input type="checkbox"/>	FBQ	the profit margin declared can influence the amount of <input type="text"/>	salary					eExam
<input type="checkbox"/>	FBQ	salary and wages are examples of <input type="text"/>	renumeration					eExam
<input type="checkbox"/>	FBQ	career development is a way of <input type="text"/> __staff to be more productive	motivating					eExam
<input type="checkbox"/>	FBQ	one major strategy an employer needs to encourage staff to put in extra effort is known as <input type="text"/>	motivation					eExam
<input type="checkbox"/>	FBQ	staff uniform and staff canteens are examples of <input type="text"/>	staff welfare package					eExam

<input type="checkbox"/>									
<input type="checkbox"/>	FBQ	the rate of employment, re-employment, replacement and termination of staff is called <input type="text"/>	staff turnover						eExam
<input type="checkbox"/>	FBQ	<input type="text"/> is the total responsibility of the management towards their staff to ensure a condusive environment	staff welfare						eExam
<input type="checkbox"/>	FBQ	fire burns through three processes namely <input type="text"/>	fuel and air and heat						eExam
<input type="checkbox"/>	FBQ	un-expected circumstantial happening resulting to injury,pain and discomfort is called <input type="text"/>	accident						eExam
<input type="checkbox"/>	FBQ	during a fire accident, if there is no air, burning will <input type="text"/>	extingish						eExam
<input type="checkbox"/>	FBQ	fire brigade services number is usually <input type="text"/>	999						eExam
<input type="checkbox"/>	FBQ	smothering is a way of removing <input type="text"/>	air						eExam
<input type="checkbox"/>	FBQ	combustion of flammable items leads to <input type="text"/>	fire accident						eExam
<input type="checkbox"/>	FBQ	achitectoral mistakes can also be referred to as <input type="text"/> mistake	human installation						eExam
<input type="checkbox"/>	FBQ	<input type="text"/> and <input type="text"/> are injury recieved from unexpected contact with sharp objects	cuts,abrasions						eExam
<input type="checkbox"/>	FBQ	<input type="text"/> __is a sudden going down on the foor when the body collapse enexpectedly	fall						eExam
<input type="checkbox"/>	FBQ	the major cause of any injury can be summarily called <input type="text"/>	mistake						eExam

<input type="checkbox"/>									
<input type="checkbox"/>	FBQ	any risk or danger that leads to physical body injury or destruction of property is called <input type="text"/>	hazard						eExam
<input type="checkbox"/>	FBQ	guarantorship is a security measure to prevent <input type="text"/>	internal theft	theft					eExam
<input type="checkbox"/>	FBQ	the free girls are otherwise regarded as <input type="text"/>	call-girls						eExam
<input type="checkbox"/>	FBQ	types of security and saftey problemsin hospitality industry includes <input type="text"/>	theft and attack and free girls	injury and fire outbreak					eExam
<input type="checkbox"/>	FBQ	the cleaning agent used fir cleaning tiles,sink, cooking pots and W/C is called <input type="text"/>	abrasives						eExam
<input type="checkbox"/>	FBQ	dry or wet wastes arising from careless dropping of waste paper,unfinished fruit, and empty cans are called <input type="text"/>	debris						eExam
<input type="checkbox"/>	FBQ	<input type="text"/> matress is made from rubber foam	high density						eExam
<input type="checkbox"/>	FBQ	metholated spirit like <input type="text"/> __ can be used to remove grease and candle wax from surfaces	turpentine						eExam
<input type="checkbox"/>	FBQ	<input type="text"/> and <input type="text"/> are designed approach to protect lives and properties in hospitality industry	security,safety						eExam
<input type="checkbox"/>	FBQ	suction rubber is a cleaning material used for pressing down <input type="text"/>	accumulated waste						eExam
<input type="checkbox"/>	FBQ	<input type="text"/> are marked spot on surfaces caused by splashing liquid or oil substances.	stains						eExam
<input type="checkbox"/>	FBQ	<input type="text"/> matress is soft, non durable and cheap.	low density						eExam

<input type="checkbox"/>									
<input type="checkbox"/>	FBQ	loose particles whhich are frequently air borne and settles on any surface is called <input type="text"/>	dust						eExam
<input type="checkbox"/>	FBQ	<input type="text"/> carpeting of a room adds glamour to the furnishing and improves internal decoration.	wall to wall						eExam
<input type="checkbox"/>	FBQ	the size of a normal bed in a stanadard room is <input type="text"/>	6ft by 6ft						eExam
<input type="checkbox"/>	FBQ	soft pillows are preferable to hard ones as hard pillows can cause <input type="text"/>	neck stain						eExam
<input type="checkbox"/>	FBQ	there are two types of mattress namely; <input type="text"/> and <input type="text"/>	high density, low density						eExam
<input type="checkbox"/>	FBQ	<input type="text"/> ___comes as the last point to consider when planning a project	capital						eExam
<input type="checkbox"/>	FBQ	where land is scarce, <input type="text"/> is the answer.	skyscraper						eExam
<input type="checkbox"/>	FBQ	availability of <input type="text"/> is a major problem for planning and executing projects in places like Abuja and Lagoa	Land						eExam
<input type="checkbox"/>	FBQ	a non commercial school that caters for under aged children who are too stubborn or uncontrollable is called <input type="text"/>	juvenile home						eExam
<input type="checkbox"/>	FBQ	the <input type="text"/> department deals with staff matters,employment, termination,training and promotion	personnel						eExam

<input type="checkbox"/>								
<input type="checkbox"/>	FBQ	the house- keeping department is often headed by a <input type="text"/> or <input type="text"/>	matron, senior domestic officer	house keeper				eExam
<input type="checkbox"/>	FBQ	ECWA Eye hospital, Kano is an example of <input type="text"/> hospitality	non commercial	welfare				eExam
<input type="checkbox"/>	FBQ	societal benefits of hotel industry includes <input type="text"/>	employment opportunity and national productivity and foreign currency	secondhome,tourist attraction,social functions/engagement				eExam
<input type="checkbox"/>	FBQ	inter departmental cooperation is a mutual understanding between <input type="text"/> and <input type="text"/>	housekeeper,other heads of department	Turn off air conditioning one hour prior to closing the restaurant				eExam
<input type="checkbox"/>	FBQ	inter-departmental cooperation is also called <input type="text"/>	liason					eExam
<input type="checkbox"/>	FBQ	the list of staff names indicating time of duties and off-duty periodically is known as <input type="text"/>	duty roaster	roaster				eExam
<input type="checkbox"/>	FBQ	the <input type="text"/> is responsible for floral arrangements and decoration throughout the year.	florist	hshsshsh				eExam
<input type="checkbox"/>	FBQ	motels and guest houses are considered <input type="text"/> __size hospitality industry	small	hshsshsh				eExam
<input type="checkbox"/>	FBQ	Eko hotel and suites, lagos is an example of <input type="text"/> _hotel	first class	hshsshsh				eExam
<input type="checkbox"/>	FBQ	hotel can be categorized into three classes namely <input type="text"/>	first class and medium class and small size	hshsshsh				eExam
<input type="checkbox"/>	FBQ	<input type="text"/> the lounge area of a hotel can be found in the	reception	hshsshsh				eExam

<input type="checkbox"/>									
<input type="checkbox"/>	FBQ	<input type="text"/> __ is the front office of any hotel industry	reception department	reception					eExam
<input type="checkbox"/>	FBQ	welfare homes can also be referred to as <input type="text"/>	charity homes						eExam
<input type="checkbox"/>	FBQ	university halls of residence is an example of <input type="text"/> _hospitality	non-commercial	hshsshsh					eExam
<input type="checkbox"/>	FBQ	non-commercial hospitality does not intend to <input type="text"/> but to provide <input type="text"/>	profit,welfare services	hshsshsh					eExam
<input type="checkbox"/>	FBQ	In Nigeria, hospitality began with the arrival of <input type="text"/>	missionaries	hshsshsh					eExam
<input type="checkbox"/>	FBQ	Examples of hopsitality industries are <input type="text"/>	hotels and guesthouse and guesthouses	hshsshsh					eExam
<input type="checkbox"/>	MCQ	fire brigade services number is usually	999	911	131	0	A		eExam
<input type="checkbox"/>	MCQ	an additional provision added to staff salary to supplement the basic salary is call	renumeration	wages	allowance	stipend	C		eExam
<input type="checkbox"/>	MCQ	Death gratuity is usually paid to the staff's	parents	spouse	next of kin	all of the above	C		eExam
<input type="checkbox"/>	MCQ	Installation accident is usually caused by	staff	receptionist	customers	contractors	D		eExam
<input type="checkbox"/>	MCQ	loose particles which are frequently air-borne and settle on an surface is called	stains	dirt	dust	debris	C		eExam
<input type="checkbox"/>	MCQ	the more the furnishings of a hotel,	the more the patronage	the lesser the standard	the more the food demand	the lesser the tarrif	A		eExam
<input type="checkbox"/>	MCQ	a 50 - bedroom hotel can be considered	big hotel	small hotel	medium size hotel	none of the above	B		eExam
<input type="checkbox"/>	MCQ	the rate of employment, re-employment,replacement and termination of staff is called _	turn-up	over-turn	shuffling	turn over	D		eExam
<input type="checkbox"/>	MCQ	The employees have the following responsibilities except	behave responsibly	ensure workplace safety	observe safety practices	use equipment properly	B		eExam

<input type="checkbox"/>	MCQ	The sum total amount as an entitlement to say 'Thanks for service rendered' is called	pension	gratuity	death benefit	salary	B	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	The following are duties of the employer except	provide safe environment	provide trainings	provide instruments and supervisors	all of the above	D	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	combustion of flammable items leads to	fuel scarcity	mechanical accident	fire accident	abrasions	C	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	accidents can be in form of	achitectural design	all of the above	electrical	mechanical	B	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	choice of equipment should put in to consideration the following except	Safety	quality	noise	All of the above	D	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	Escorting the accountant to the bank for money transsctions is the work of the	security office	manager	receptionist	all of the above	A	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	Proper checking is another way of preventing	fire accident	theft	injury	fall	B	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	electric hazard can be caused by the following except	overloading	damage cables	all of the above	detective ear thing	C	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	electric paralysis can be caused by	water spill	fire outbreak	low voltage	high voltage	D	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	Nigerian railway caterers limited was later named	Nigeria hotels limited	Airport hotel	railway hotel limited	none of the above	A	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	The third stage of hospitality management began after the second world war in which year	1928	1975	1940	1945	D	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	In Nigeria, hospitality industry began with the arrival of	evangelists	missionaries	caterers	bishops	B	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	accidents can be classified into how many major parts	5	2	4	none	A	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	All hospitality management falls inside on common industry and it is called	service industry	entertainment industry	movie industry	economic industry	A	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	The workers in the front office are referred to as	frontiers	cashiers	receptionist	attendants	C	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	where land is scarce, _____ is the answer.	estate	motel	galleria	Skyscraper	D	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	Internal theft can be prevented by	cleaning	guarantorship	maintenance	none of the above	B	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	free girls in hotels can also be referred to as	runs girls	aristo	call girls	good girls	C	<input type="button" value="eExam"/>

<input type="checkbox"/>	MCQ	choice of equipment should put in to consideration the following except	noise	quality	cumbersome	all of the above	D	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	a non commercial school that caters for under aged children who are too stubborn or uncontrollable is called	hospital	prisons	juvenile homes	guard room	C	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	inter departmental cooperation can also be referred to as	Liason	collaboration	inter-relationship	none of the above	A	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	The first recognized catering organisation in Nigeria was the	british railway caterers	nigerian food and nutrition railway	nigerian railway caterers limited	british railway caterers limited	C	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	Positive and negative connection at the same point can lead to	low current	power failure	electric burns	flooding	C	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	mechanical accident can cause	electric shock	fall	fire outbreak	collapse	A	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	An emergency leavy that if given to allow staff solve emergency issues is referred to as	annual leave	casual leave	off duty	weekend	B	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	The profit margin in an industry can influence the	salary	perfomance	productivity	allowance	A	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	The area in the front office where guests are seated before being attended to is called	telephone unit	lounge area	cashier unit	porter	B	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	A characteristic of low density mattress is that it is	made from plastic foam	less expensive	all of the above	soft	C	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	high density mattress is made from	wood foam	plastic foam	fabric foam	rubber foam	D	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	The second stage of hospitality came to Nigeria in which year	1990	1958	1918	1928	D	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	The period a staff is completely off duty is termed	off day	annual leave	holiday	vacation	B	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	Job benefit can come in form of the following except	wages	official car	medical facilities	off duty	A	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	salary and wages can be categorized as	allowance	commision	renumeration	commission	C	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	The total basic pay which an employer agreed to pay employee for performing certain agreed job is called	renumration	allowance	loan	benefit	A	<input type="button" value="eExam"/>
<input type="checkbox"/>	MCQ	Allowances can be in the following forms except	bathroom allowance	over-time allowance	transport allowance	house allowance	A	<input type="button" value="eExam"/>

<input type="checkbox"/>								
<input type="checkbox"/>	MCQ	the sum total encouragement provided for employees by employers is called	motivation	welfare	turn over	salary	A	eExam
<input type="checkbox"/>	MCQ	Staff welfare packages includes the following except	staff canteen	medical treatment	staff uniform	all of the above	D	eExam
<input type="checkbox"/>	MCQ	Security and safety are dsigned to	bring customers	protect lives and properties	encourage staff	reduce fire accident	B	eExam
<input type="checkbox"/>	MCQ	people working in the front office are called	waiters	bartenders	receptionist	cleaners	C	eExam
<input type="checkbox"/>	MCQ	which of the folowing is not a section in the front office	bar	telephone unit	cashier unit	lounge area	A	eExam
<input type="checkbox"/>	MCQ	the front office of a hotel is also referred to as the	kitchen	reception	bar	book-keeping office	B	eExam
<input type="checkbox"/>	MCQ	Staff can be motivated by the following methods except	increase standard of living	job satisfaction	job mobility	rules and regulayions	D	eExam
<input type="checkbox"/>	MCQ	The history of hospitality could be traced to	Domestic accomodation	domestic hospitality	All of the above	domestic violence	B	eExam
<input type="checkbox"/>	MCQ	compulsory facilities in a guest room are the following except	bed	matress and pillow	laptop	wardrobe	C	eExam
<input type="checkbox"/>	MCQ	Room services is beneficial to the hotel management because it serves as	revenue	entertainment	fame	comfort	A	eExam
<input type="checkbox"/>	MCQ	the financial backbone of any hotel or guest house is the	house keeping department	kitchen department	accounting deparment	none of the above	A	eExam
<input type="checkbox"/>	MCQ	motels and guest houses can be considered as	medium size hotel	small size hotel	luxury hotels	none of the above	B	eExam
<input type="checkbox"/>	MCQ	which of these is not a quality of a receptionist	risk-taking	attitude to guest	appearance	memory	A	eExam
<input type="checkbox"/>	MCQ	the operational segments of an hotel industry depends on	the reception	the customer service	the size	All of the above	C	eExam
<input type="checkbox"/>	MCQ	Hospitality management is involved in the following except	planning,	entertaining	supervising	cordinating	B	eExam
<input type="checkbox"/>	MCQ	The history of hospitality could be traced to	Domestic accomodation	domestic hospitality	domestic violence	All of the above	B	eExam

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