☑ eExam Question Bank

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☐	Question Type ⬇	Question ↕	A ↕	B ↕	C ↕	D ↕	Answer ↕	Remark ↕
☐	FBQ	In what year were Churches in Zambia co-opted to monitor elections? [___]	1991					eExam
☐	FBQ	Which church helped to lead the nonviolent opposition to the Marcos regime in the Philippines? [___]	Catholic Church					eExam
☐	FBQ	Where is Lederach a conciliator? [___]	Mennonite					eExam
☐	FBQ	Answer true or false to the following statement "words do not mean the same thing to everyone who hears and uses them" [___]	True					eExam
☐	FBQ	Answer true or false to the following statement "Value systems also differ in our daily interactions with each other" [___]	True					eExam
☐	FBQ	[___] mediation is process modeled on settlement conferences held by judges	Evaluative					eExam
☐	FBQ	Answer true or false to the following statement "mato-oput is performed publicly [___]	False					eExam
☐	FBQ	Answer true or false to the following statement "when the Pokot are fighting and a mother removes her pregnancy belt and puts it between the men, the fighting must not stop" [___]	False					eExam

	FBQ	Answer true or false to the following statement "to the Kalenjin grass is pasture and pasture is milk for cows"	True				eExam
	FBQ	What is the meaning of the Massai word for peace Osotua?	A gift out of relationship				eExam
	FBQ	According to John Burton "culture is vital because it is a	Satisfier				eExam
	FBQ	Feeling helpless, frustrated, anxious and overwhelmed are natural reactions to a ____ event	Traumatic				eExam
	FBQ	The model used by theorist for multiple representations is known as	Mixed model				eExam
	FBQ	The model to represent memories of specific people is called	Exemplar model				eExam
	FBQ	How many models have been proposed to explain the processes used by individual to categorize sensory stimuli	Four				eExam
	FBQ	IHL stands for ____.	International Humanitarian Law				eExam
	FBQ	People usually find it difficult having or building trust in other people because they might have been ____ at one time or the other.	Emotionally abuse				eExam
	FBQ	Pacifism means do not settle conflict with ____.	Violence				eExam
	FBQ	____ is a tool or technique by which the scope of a conflict is determined or ascertained.	Conflict Analysis				eExam
	FBQ	Trust simply means ____.	Believing in others				eExam

☐	FBQ	[____] is the theoretical insight propounded by advocates of conflict resolution that the nuclear arm race could bring about reduction in or diminish conflict	Games Theory					eExam
☐	FBQ	Forming, storming, Norming and performing are the four stages of [____]	Group Development.					eExam
☐	FBQ	[____] is defined as a mental predisposition to act that is expressed by evaluating a particular entity with some degree favour or disfavour.	Attitude					eExam
☐	FBQ	The successful control of thoughts and actions of another without his or her consent is known as [____]	Mind Control					eExam
☐	FBQ	Relaxation, cognitive restructuring, changing your environment, using humor, better communication are the strategies that can be used or adopted to keep [____] at bay	Anger					eExam
☐	FBQ	An emotional state that varies in intensity from mild irritation to intense fury and rage is referred to as [____] _.	Anger					eExam
☐	FBQ	[____] was awarded the Nobel Peace prize for his advocacy of nonviolent opposition to apartheid.	Anglican Archbishop Desmond Tutu					eExam
☐	FBQ	Normative and [____] are the two types of socio-psychological processes that contribute to conflict escalation	Perceptual					eExam
☐	FBQ	The International Court of Justice was established in [____] by the UN Charter.	1945					eExam
☐	FBQ	Escalation of violence is often described as a [____] _.	Security Dilemma					eExam

	FBQ	The first myth about conflict says that conflict can never lead to anything [____]	Positive					eExam
	FBQ	The major disadvantage of litigation is that parties do not have [____] over it.	Control					eExam
	FBQ	[____] conflict is a typical example of values related or based conflict	Religious					eExam
	FBQ	What is the meaning of the acronym ILO? [____]	International Labour Organization					eExam
	FBQ	Threats to professional status, treats to personal standing, isolation, overwork and destabilization are the most common forms of [____] _.	Work place bullying					eExam
	FBQ	In Conflict Resolution techniques "to compromise means we both win, [____] _.	we both lose					eExam
	FBQ	In Conflict Resolution techniques "to avoid" means I lose [____]	you lose					eExam
	FBQ	In Conflict Resolution techniques "to accommodate" means I lose [____]	you win					eExam
	FBQ	[____] drives home the message that we usually can't avoid ignoring these conflicts, but we can learn how to deal with them.	Conflict resolution style					eExam
	FBQ	Handling of conflict is not an easy [____]	task					eExam
	FBQ	[____] is a difference of opinion that both parties recognise, acknowledge and accept	Simple conflict					eExam
	FBQ	[____] conflict occurs when we are emotionally interested in a decision	Ego					eExam

	FBQ	[____] conflict refers to those misunderstandings in which we perceive that there is a conflict when there is none	Pseudo				eExam
	FBQ	[____] also differ in our daily interactions with each other and the way and manner we prioritise our values are also different	Value Systems				eExam
	FBQ	[____] contribute to conflict in the sense that we are different human beings	Personality types				eExam
	FBQ	In a conflict, there are at least two parties, units or entities having some minimum degree of "contact" and [____] _to each other	Visibility				eExam
	FBQ	[____] _defines conflict as a struggle over values and claims to secure status, power, and resources	Lewis Coser				eExam
	FBQ	Conflict [____] seeks to work at a much deeper level of the human psyche than the previous models of conflict resolution	Transformation				eExam
	FBQ	According to [____] empathy corresponds to some attempt to acknowledge the feelings and needs of respective parties in a conflict without evaluation or judgment	Marshall Rosenberg				eExam
	FBQ	[____] _propounded the "interest based" models of conflict resolution.	Roger Fisher and William Ury				eExam
	FBQ	[____] argued that one had to distinguish between the basic needs and interests of parties in a conflict	John Burton				eExam
	FBQ	In the third conflict behaviour, 'principled negotiation,' parties would [____] in seeking to identify their underlying interests.	cooperate				eExam

☐	FBQ	Hard positional bargaining was competitive, adversarial, and often led to undesirable outcomes for the	Weaker party					eExam
☐	FBQ	The Book, Getting to Yes, by Roger Fisher and William Ury was published in	1981					eExam
☐	FBQ	During the World War II, America dropped Atomic Bombs on	Japan					eExam
☐	FBQ	Amongst Wamakua, Wamwera, wamakonde and Wayao the ancestral intervention in conflict resolution is called	Makoka					eExam
☐	FBQ	Among the Turkana, when there was any serious conflict, the elders would call a traditional [___] conference	Peace					eExam
☐	FBQ	The social structure of the pastoral groups is largely based on generational lines	Age sets					eExam
☐	FBQ	Which authors pointed out that " when people of different descent groups must marry, live among, and cooperate with one another, their cross cutting ties together with the pervasive fear of feud constitute an important mechanism for the maintenance of social order"	Gordon A. A. and Gordon L. D.	Gordon L. D and Gordon A. A.				eExam
☐	FBQ	Perceived goals and interest incompatibility is perhaps the most basic cause of [___] conflict	social					eExam
☐	FBQ	[___] invades our natural peacefulness as unsettling visitor?	Anger					eExam
☐	FBQ	Which conflict was mediated at the Golden Temple in Punjab?	Hindu-Sikh					eExam

☐	FBQ	Acharya Sushil Kumar pressed for negotiations and mediated the [ ] conflict	Hindu-Sikh					eExam
☐	FBQ	[ ] played an activist role in the East Germany's non violent revolution of 1990.	Evangelische Kriche.					eExam
☐	FBQ	[ ] is a Quaker Conciliator	Adam Curle					eExam
☐	FBQ	[ ] explored methods of evaluating ICR Interventions	Leonard Doob					eExam
☐	FBQ	Who organized over thirty (30) ICR workshops to address Israeli-Palestinian conflicts? [ ]	Herbert Kelman					eExam
☐	FBQ	Mc Swain and Treadwell described the person who runs from conflict probably because they are personally insecure as the [ ]	fearful loser					eExam
☐	FBQ	Another way to describe the concept of avoidance in conflict handling is I lose and [ ]	you lose					eExam
☐	FBQ	One common denominator among all conflict is [ ]	Incompatibility					eExam
☐	FBQ	Complete the following sentence. "As it were, the methods may be unpleasant, but it has to be understood that the problem, intractable issues are made possible by [ ] people"	Uncivilized					eExam
☐	FBQ	Who defined conflict through antagonistic psychological relations? [ ]	Finks					eExam
☐	FBQ	The conflict resolution model that addresses deep emotions and Thought is called [ ]	Conflict transmutations					eExam

☐	FBQ	_____ gave an example of how 'emphathic' or 'no violent' communication can be used.	Marshall Roseberg					eExam
☐	FBQ	Amoral theoretical approach in conflict resolution was as a result of the model by _____ and _____	Roger Fisher , William Ury	William Ury ; Roger Fisher,				eExam
☐	MCQ	"Extermination of the opponent at the price of self-extermination is seen as accepted" can be classified as	Dissipation	Overthrow the opponent	Together into the abyss	Danger of wrong	C	eExam
☐	MCQ	Louis Diamond and Ambassador John Mc Donald propounded _____	Multi – Track diplomacy	Game theory	Frustration/aggression theory	Cooperative behaviour	A	eExam
☐	MCQ	Which of the following options is not part of the three principles of constructive conflict?	Share information indiscriminately	Having open communication practices	Having a positive conflict mentality	Providing conflict management system	A	eExam
☐	MCQ	An effective conflict resolution process comprises three major approaches to decision making namely _____, _____ and _____	Cognitive approach, Evaluation approach, Storming approach	Evaluation approach, Storming approach, Affective approach	Storming approach, Affective approach Cognitive approach	Affective approach, Cognitive approach, Evaluation approach	D	eExam
☐	MCQ	Identify the nexus between Burton and Fisher and William Ury's models of conflict resolution	need based	interest based	cooperative conflict behavior	evolution of conflict resolution	C	eExam
☐	MCQ	Which of the following is not a register of Litigation?	Law court/Judge	Lawyer/Constitution	Plaintiff/accused	Arbitrator/Mediator	D	eExam
☐	MCQ	_____ is a bed - fellow of mind control.	Brainstorming	Control of thought	Control of action	Timing	D	eExam
☐	MCQ	The theoretical insight propounded by advocates of conflict resolution that the Nuclear Arms Race could be diminished is known as _____	Conflict theory	Hitler theory	Maslow theory	Game theory	D	eExam
☐	MCQ	Evolution of conflict resolution as a field of study was developed by _____	Michael E. Salla	Charles Osgood	John Burton	William Ury	C	eExam
☐	MCQ	Which of these is not among the conflict behaviour argued by Fisher and William Ury?	Interest based	Soft positional bargaining	Hard positional bargaining	Principled negotiation	B	eExam
☐	MCQ	Which of the following is not among the natural reactions to traumatic events?	Feeling hungry	Feeling frustrated	Feeling helpless	Feeling anxious and afraid.	A	eExam

	MCQ	Which of the following is not a lesson from or advantage of indigenous methods of conflict resolution?	Retaliation	Restoration	Recrimination	Restitution	A	eExam
	MCQ	Which of the following options is an obstacle to building trust in conflict scenario?	Brainwashing	Poverty	Corruption	Emotional abuse betrayal	B	eExam
	MCQ	The variation in the degree of human disposition to anger is as a result of _____	Psycho-socio inhibitions	Socio-economic and political events	Genetic or physiological traits	Past events	B	eExam
	MCQ	Which of the following are the qualities or characteristics of a good mediator?	Confidentiality, controlling and encouragement	Encouragement, transparency and controlling	Transparency confidentiality and controlling	Confidentiality, encouragement and transparency	D	eExam
	MCQ	A mental predisposition to act that is expressed by evaluating a particular entity with some degree of favour or disfavour is referred to as _____	Attitude	Conception	Notion	Mind control	A	eExam
	MCQ	Which of the following is not a stage in group development?	Forming, storming and norming	Supporting, storming and forming	Storming, Norming and forming	Norming, forming and storming	B	eExam
	MCQ	The use of physical or emotional force, authority or pressure to oblige or constrain someone to act in a desired way can be referred to as _____	Compelling	Supporting	Avoiding	Persuading	A	eExam
	MCQ	Structural conflicts are best described as _____	Pseudo conflicts	Interest conflicts	Conflicts that are caused by forces external to the people in dispute	Data conflicts	C	eExam
	MCQ	Who wrote about the model of conflict resolution that can be used to address the deep emotions and thoughts that arise during a conflict and perpetuate undesirable conflict behavior?	Michael E. Salla	L. Coser	Charles Osgood's	Morton Deutshe	A	eExam
	MCQ	Who wrote the article "A theory of cooperation and completion"?	Morton Deutshe	John Burton	Jean Paul Lederach	Alex Schmid	A	eExam
	MCQ	Which organization is responsible for the coordination of ocuupational standard among nations?	International Labour Union	International Trade Union Organisation	International Labour Organisation	World Trade Organisation	C	eExam
	MCQ	Threats to professional status, threats to personal standing, isolation, overwork and destabilization are the most common forms of _____.	Structural Conflict	Occupational Hazard	Work Place Bullying	Psychological conflict	C	eExam

☐	MCQ	_____ is the theoretical insight propounded by advocates of conflict resolution that the nuclear arm race could bring about reduction in or diminish conflict	Classical Theory	Games Theory	Decision Theory	Conflict Theory	B	eExam
☐	MCQ	Forming, storming, Norming and performing are the four stages of _____	Group development	Latent Conflict	Conflict manifestation	Conflict escalation	A	eExam
☐	MCQ	_____ is defined as a mental predisposition to act that is expressed by evaluating a particular entity with some degree favour or disfavour	Perception	Stereotype	Attitude	Altitude	C	eExam
☐	MCQ	The successful control of thoughts and actions of another without his or her consent is known as _____	Mind Control	Hypnotism	Role Mode	Wisdom	A	eExam
☐	MCQ	Relaxation, cognitive restructuring, changing your environment, using humor, better communication are the strategies that can be used or adopted to keep _____ at bay.	Anger	Intrapersonal conflict	Pride	Disillusionment	A	eExam
☐	MCQ	An emotional state that varies in intensity from mild irritation to intense fury and rage is referred to as _____	Disillusionment	Anger	Intra personal conflict	Frustration	B	eExam
☐	MCQ	_____ was awarded the Nobel Peace Prize for his advocacy of nonviolent opposition to apartheid	Catholic Archbishop Desmond Tutu	Anglican Archbishop Desmond Tutu	Bishop Tutu of South Africa	Jacob Zuma	A	eExam
☐	MCQ	_____ and _____ are the two types of socio-psychological processes that contribute to conflict escalation	Normative and Conceptual	Normative and Perceptual	Perceptual and Conceptua	Normal and conceptual	B	eExam
☐	MCQ	The International Court of Justice was established in _____ by the UN Charter	1944	1945	1946	1947	B	eExam
☐	MCQ	Escalation of violence is often described as a _____.	Security Dilemma	Upward review of conflict	Conflict progression	Conflict trajectory	A	eExam
☐	MCQ	The first myth about conflict says that conflict can never lead to anything _____.	Negative	Positive	Stability	Failure	B	eExam
☐	MCQ	The major disadvantage of litigation is that parties do not have _____ over it	Control	Time Constraint	Financial implication	Restorative justice	A	eExam
☐	MCQ	_____ conflict is a typical example of values related or based conflict	Ethnic	Religious	Interest	Structural violence	B	eExam

☐	MCQ	In which of these disciplines is Josiah Osamba well known?	Sociology	History	Security studies	Biology	B	eExam
☐	MCQ	What is the full meaning of PTSD	Past Traumatic Stress Syndrome	Pervasive Traumatic Stress Syndrome	Post Traumatic Stress Syndrome	Peace Teaching System Development	C	eExam
☐	MCQ	In what year did the National Center for Children Exposed to Violence form a Regional Resource Group?	2001	1991	1987	1973	B	eExam
☐	MCQ	In which of the following Universities does Gerald M. Blair work?	University of Birmingham	University of Edinburg	University of Texas	University of Wale	B	eExam
☐	MCQ	Who is the author of The Control of Candy Jones?	Donald Bain	Camara Laye	Donald Cameron	Carroll Laye	A	eExam
☐	MCQ	In which of these wars were the Chinese brainwashing American prisoners of war?	World War II	Pacific War	Korean War	Gulf War	C	eExam
☐	MCQ	Who is the author of Anger Management?	William Zartman	Michael Sean	Susan Kramer	Marvin Gay	C	eExam
☐	MCQ	In which of the following Universities does Professor W. Scholl work?	University of Rhode Island	University of Birmingham	American University of Cairo	University of Cairo	A	eExam
☐	MCQ	Who is the author of Ripe Moment Theory?	Michael Lund	Donald Rothchild	William Zartman	Karl Marx	C	eExam
☐	MCQ	Who among the following priests won the Nobel Peace Prize?	Archbishop Desmond Tutu	Pope John Paul I	Pope John Paul II	Pope Benedict IV	A	eExam
☐	MCQ	Which of the following is not a step to emotional preparedness?	Knowledge	Experience	Readiness	Understanding	C	eExam
☐	MCQ	Negotiation as complex communication among multiple parties is a form of approach by	Game theorists	Decision theorists	International relations scholars	Organization theorists	D	eExam
☐	MCQ	_____ attempts to combine conflict progression with different strategies management and prevention?	Donald Rothchild	Karl Marz	Richard W. School	Michael Lund	D	eExam
☐	MCQ	Attitude consists of _____ components	2	3	4	5	C	eExam
☐	MCQ	A situation whereby the destruction, dissolution and confrontation ensued and hostile system is pursued intensively as a goal is called	Loss of face	Calcification	Dissipation	Action	C	eExam
☐	MCQ	Who among the following is a psychologist that specializes in anger management?	Jerry Deffenbacher	Eric Blair	Michael Lund	Tom Jerry	A	eExam

☐							
☐	MCQ	What role did the Conciliation Commission of religious figures play in conflict resolution process?	Pressed for negotiations	Mediated the Hindu-Sikh conflict	Non violent opposition to regimes in Philippines	Return of Indian refugees to Nicaragua	D	eExam
☐	MCQ	_____ is a Quaker conciliator	Adam Curle	Lederach	Cynthia Sampson	Edward Azar	A	eExam
☐	MCQ	What was the focus of Ronald J. Fisher ICR workshops?	A subjective approach to understanding conflict, and a problem solving approach to resolution	Identify barriers to negotiation, and the psychological prerequisites for mutual acceptance	Address the conflict between Argentina and the U.K. over the Falkland/Malvinas Islands, the Lebanese civil war, and the conflict in Sri Lanka.	Exploring the parties' underlying needs and fears	A	eExam
☐	MCQ	Druckman D,; Broome B.J and Korper H.S	Harold Saunders	Christopher Mitchell	Herbert Kelman	Ronald J. Fisher	C	eExam
☐	MCQ	Who among the following is international adjudication theorist?	Richard Bilder	Daniel Druckman	Jacob Bercovitch	Druckman D,; Broome B.J and Korper H.S	A	eExam
☐	MCQ	Courts have the primary leverage of	Give parties most control	Enforce compliance	Readily available	Time consuming	C	eExam
☐	MCQ	Which of this group belongs to transnational mediators?	United Nations	Red Cross	European Union	Arab League	B	eExam
☐	MCQ	Which is the closest effective technique for dealing with conflicts in the twenty-first century?	Theoretical framework	Negotiation	Mediation	Problem solving	C	eExam
☐	MCQ	How many suggestions did Daniel Druckman offer for making research relevant?	3	4	9	11	A	eExam
☐	MCQ	Letting others know your feelings, emotions, reactions, and having confidence in them to respect you and not to take advantage of you is known as	Trust	Assistance	Help	Anger	A	eExam
☐	MCQ	How can mutual expectation of conflict parties when targeting power be prevented?	Mediation	Peacebuilding	Greater coercion	Contentious interaction	C	eExam
☐	MCQ	Conflict de-escalator does not include	Listening	Compromise	Self esteem	erson speak	C	eExam
☐	MCQ	Where is Adam Curle a conciliator?	Quaker	Ireland	Canada	Finland	A	eExam
☐	MCQ	Who is the author of Religion and Peace Building?	Rev. Father Hassan Kuka	Cynthia Samson	Mahmood Mamdani	Peace	B	eExam
☐	MCQ	Who held ICR workshops to address the conflict between Argentina and the UK?	Kofi Anan	Boutros Boutros Ghali	Edward Azar	Micheal Jackson	C	eExam
☐	MCQ	In what year was Manila Peace Agreement?	1956	1966	!958	!933	B	eExam

☐	MCQ	Who outlines a social-psychological view of the nature of international conflict?	Robert Luckam	Joseph Lewis	Herbert C. Kelman	Monica Lewiski	C	eExam
☐	MCQ	Who is the author of Discover Your Conflict Management Style?	Speed Leas	Karin Barbe	Elias Macos	Goerge Bush	A	eExam
☐	MCQ	People usually find it difficult having or building trust because they might have been _____ at one time or the other.	Disappointed	Emotionally Abuse	Together	Frustrated	B	eExam
☐	MCQ	Pacifism means do not settle conflict with _____.	Violence	Avoidance	Violent Compromise	Negotiation	A	eExam
☐	MCQ	_____ is a tool or technique by which the scope of a conflict is determined or ascertained.	Conflict Mapping	Conflict Analysis	Conflict Tracking	Conflict pyramid	B	eExam
☐	MCQ	Trust simply means _____	Believe in others	Faith in others	Working in harmony with others	Compromise	A	eExam
☐	MCQ	Which of these options is not among the nine stages of conflict escalation?	calculation, debate and action	calculation, image and threat	image, dissipation and together	loss of face, action and coalition	B	eExam

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