Question MCQ1 : The point of divergence between dispute settlement and dispute resolution lies in what?  
Answer: ending a dispute, identifying the causal factors and dealing with them  
  
Question MCQ2 : Which of the following is NOT an outcome of judgement when the plaintiff is successful  
Answer: Ensure effective arbitration, award damages and enforce a right  
  
Question MCQ3 : Conflict resolution strategies involve all BUT one of the following. Identify the wrong option  
Answer: Interference  
  
Question MCQ4 : The mediator as a process person is like  
Answer: Facilitator  
  
Question MCQ5 : How many essential elements did Michael Lund identify in a complete conflict prevention planning?  
Answer: Five  
  
Question MCQ6 : One of the criticisms of Alternative Dispute Resolution (ADR) strategies is that  
Answer: They are private and are not in the public record or exposed to public scrutiny  
  
Question MCQ7 : Which of the following does not constitute part of international law?   
Answer: national law  
  
Question MCQ8 : Which of the following best describes conflict management?  
Answer: It assumes that conflicts are long-term processes that often cannot be quickly resolved  
  
Question MCQ9 : A phase in the life cycle of conflict where parties may not wish to countenance any further losses and are prepared to commit to a settlement is described as    
Answer: Ripe moment  
  
Question MCQ10 : Which of these factors may NOT pose a serious constraint on any mediation effort?   
Answer: Resources and persistence  
  
Question MCQ11 : Mutual adjustment is one of the key causes of the changes that occur during  
Answer: Negotiation  
  
Question MCQ12 : How many are the basic sources of trust mediator?   
Answer: 3  
  
Question MCQ13 : Who has written extensively on early warning response and prevention of violent conflict and has argued cogently for more emphasis on and investment in efforts to understand the impacts of preventive/response measures.  
Answer: Michael Lund  
  
Question MCQ14 : Ending a dispute as quickly and amicably as possible is   
Answer: Dispute Settlement  
  
Question MCQ15 : To achieve complete resolution of a conflict requires making significant changes that restructure the following institutional structures of the society EXCEPT  
Answer: Geographical changes  
  
Question MCQ16 : Identify the one that is not part of major strategies for conflict resolution in this modern world  
Answer: Blood covenant  
  
Question MCQ17 : Which group is NOT among the groups that are most vulnerable in armed conflict  
Answer: Military/combatant  
  
Question MCQ18 : Which group is NOT among the groups that are most vulnerable in armed conflict  
Answer: Military/combatant  
  
Question MCQ19 : Which of the following is NOT part of peace building agents?  
Answer: Combatants, insurgents and militants  
  
Question MCQ20 : Communication consist of the following components EXCEPT   
Answer: Noise/manipulating  
  
Question MCQ21 : The full meaning of IHL is   
Answer: International Humanitarian Law  
  
Question MCQ22 : Which law lays down the minimum protection and standards applicable to situations where people are most vulnerable in armed conflict?   
Answer: International Humanitarian law  
  
Question MCQ23 : A phase in the life cycle of conflict where parties wish to countenance any further losses and are prepared to commit to a settlement is described as    
Answer: Ripe moment  
  
Question MCQ24 : In the simplest terms, negotiation means   
Answer: A discussion between two or more disputants who are trying to work out a solution to their problem  
  
Question MCQ25 : Peacebuilding activities geared towards addressing basic causes of conflict is  
Answer: The structural dimension of peacebuilding  
  
Question MCQ26 : What gives a mediator the opportunity to control aspects of interaction?  
Answer: Procedural strategies  
  
Question MCQ27 : Women have successfully formed their own political party and raised the profile of women in politics in \_\_\_\_\_\_\_\_\_\_   
Answer: Northern Ireland  
  
Question MCQ28 : Name the two women that wrote a report which provided a wealth of information on the impact of conflict on women and gave the suffering a human face  
Answer: Elisabeth Rehn and Ellen John Sirleaf  
  
Question MCQ29 : Women and girls’ education improve all but one of the following   
Answer: Patriarchy  
  
Question MCQ30 : In which country did the government and the UNITA rebels provided 13 separate amnesties for each other  
Answer: Angola  
  
Question MCQ31 : One of the reasons for Peace building is to prevent conflict from    
Answer: Re-emerging  
  
Question MCQ32 : In any human organisation conflicts are \_\_\_\_\_\_\_  
Answer: inevitable  
  
Question MCQ33 : Choose the one that does NOT belong to the three main strategies or techniques being used by mediators to intervene in a conflict situation  
Answer: Instructive strategies  
  
Question MCQ34 : Which meditative strategy adopts threats of withdrawals  
Answer: Directive strategies  
  
Question MCQ35 : All BUT one of the following are elements of information tools in early warning system   
Answer: Rebels  
  
Question MCQ36 : Who are the people; officials or unofficial who get involved in Conflict resolution strategies and skills?  
Answer: Mediators  
  
Question MCQ37 : A competitive approach to conflict resolution between parties is generally considered    
Answer: destructive  
  
Question MCQ38 : Once the initial efforts at resolution of conflict fails, it leads to  
Answer: intensification  
  
Question MCQ39 : Cooperative and competitive approaches are processes of   
Answer: Conflict Resolution  
  
Question MCQ40 : Conflict management correctly assumes that conflicts resolution processes are  
Answer: Long term  
  
Question MCQ41 : Social conflict is a natural occurrence between humans who are involved in  
Answer: relationships  
  
Question MCQ42 : Adversarial strategies that could be used for conflict resolution includes  
Answer: litigation  
  
Question MCQ43 : The conciliator usually has NO authority to seek evidence or call  
Answer: witness  
  
Question MCQ44 : The most powerful form of intervention strategies are facilitation and  
Answer: Directive  
  
Question MCQ45 : Pacifism means  
Answer: don't settle conflicts with violence  
  
Question MCQ46 : Find some middle ground and "work out an agreement to a conflict is  
Answer: compromise  
  
Question MCQ47 : When conflict parties are tired of hostilities and seek solution to a conflict, it is said to be in a state of  
Answer: ripeness  
  
Question MCQ48 : Towards the end of the 20th Century there was genocide in the civil war of  
Answer: Rwanda  
  
Question MCQ49 : All EXCEPT one of the following are essentials elements to be found in a complete conflict prevention planning and decision cycle as espoused by Michael Lund    
Answer: Extraction of information by force  
  
Question MCQ50 : All EXCEPT one of the following organisations is not an international one  
Answer: League of Imams  
  
Question FBQ1 : The funds for developing series of pilot courses dealing with Early Warning and Preventive Measures were provided by British and \_\_\_\_ governments  
Answer: Italian  
  
Question FBQ2 : In reality, people are \_\_\_\_ creature and that is why they react to situations differently   
Answer: Emotional  
  
Question FBQ3 : \_\_\_\_ are the conceptions that parties have of the situation and its risks   
Answer: Frame  
  
Question FBQ4 : Dispute \_\_\_\_ does not address the underlying causes of conflict like conflict transformation   
Answer: Settlement  
  
Question FBQ5 : Women, War, and Peace” is a report by Elizabeth Rehn and John Sir \_\_\_\_   
Answer: Leaf  
  
Question FBQ6 : The code name (in abbreviation )for United Nations Peace keeping in Angola from 1995–1998 is called \_\_\_\_   
Answer: UNITA  
  
Question FBQ7 : Offering each party in conflict incentives, promises of support, or threats of diplomatic sanction is a \_\_\_\_ strategies of mediation   
Answer: Directive  
  
Question FBQ8 : Philip C. \_\_\_\_ in 1948 defined International Law as “Law applicable to relations between states   
Answer: Jessup  
  
Question FBQ9 : The Community Court system for transitional justice in Rwanda is called \_\_\_\_   
Answer: Gacaca  
  
Question FBQ10 : The optional protocol to the communication on the Right of the child of 2000 is derived from \_\_\_\_ convention of 1949  
Answer: Geneva  
  
Question FBQ11 : Future \_\_\_\_ is a situation whereby parties form a vision of the shared future they are trying to build during negotiation   
Answer: Imaging  
  
Question FBQ12 : What parties in negotiation are ready to give up or concede is technically called \_\_\_\_    
Answer: Trade-off    
  
Question FBQ13 : A discussion between two or more disputants who are trying to work out a solution to their problem or issue at stake is known as \_\_\_\_   
Answer: Negotiation  
  
Question FBQ14 : Win–lose outcomes in conflict resolution is associated with \_\_\_\_ approach   
Answer: Competitive    
  
Question FBQ15 : \_\_\_\_ is a form of legal alternative to litigation whereby the parties to a dispute agree to submit their respective position (through agreement or hearing) to a third party for   
Answer: Arbitration    
  
Question FBQ16 : International law is derived from custom, general principles of law and \_\_\_\_    
Answer: Treaties    
  
Question FBQ17 : \_\_\_\_ is the court where inter states disputes or conflicts between states or countries are resolved   
Answer: International Court of Justice A  
  
Question FBQ18 : \_\_\_\_ is a wide range of activities associated with capacity building, reconciliation and societal transformation   
Answer: Peace building    
  
Question FBQ19 : Sustainable peace is characterized by the absence of physical and \_\_\_\_\_ violence  
Answer: Structural    
  
Question FBQ20 : The United Nations (UN) document “An Agenda for Peace” was written by \_\_\_\_  
Answer: Boutrous Boutrous Ghali    
  
Question FBQ21 : Rape, child abuse, genocide and torture are examples of \_\_\_\_ committed during times of armed conflict or war  
Answer: Crimes  
  
Question FBQ22 : Posture, Gesture and Facial expression are examples of \_\_\_\_. types of communication   
Answer: Non-verbal  
  
Question FBQ23 : A conflict resolution in which there is no winner nor vanquished is referred to as a \_\_\_\_ solution   
Answer: Win-win    
  
Question FBQ24 : Alternative Dispute Resolution process was first adopted in the \_\_\_\_   
Answer: United State of America    
  
Question FBQ25 : Inflammatory language usually tends to \_\_\_\_ conflict rather than deescalate it  
Answer: Escalate    
  
Question FBQ26 : \_\_\_\_ is the body of customary and conventional rules which are considered legally binding by civilized states in their intercourse with each other or one another   
Answer: International Law    
  
Question FBQ27 : International Humanitarian Law lays down the minimum protection and standards applicable to situations where people are most \_\_\_\_ in armed conflict   
Answer: Vulnerable  
  
Question FBQ28 : Conflict usually transforms perception by accentuating the differences between people and \_\_\_\_  
Answer: Positions  
  
Question FBQ29 : Arbitration is a form of legal alternative to \_\_\_\_  
Answer: Litigation    
  
Question FBQ30 : Integrative bargaining is also referred to as \_\_\_\_ bargaining  
Answer: Interest-based  
  
Question FBQ31 : International Court of Justice is situated in \_\_\_\_ in Netherlands  
Answer: Hague    
  
Question FBQ32 : Michael \_\_\_\_ outlined that “prior appraisal, implementation, monitoring, conflict diagnosis, rescues identification and evaluation” are essential elements in complete conflict prevention planning and decision cycle   
Answer: Lund  
  
Question FBQ33 : The law that deals with maritime commerce is known as \_\_\_\_ law  
Answer: Admiralty    
  
Question FBQ34 : The two most basic orientations required when parties in conflict enter into negotiation process to resolve their differences are competitive and \_\_\_\_  
Answer: Cooperative    
  
Question FBQ35 : \_\_\_\_ strategy is situations whereby mediator brings parties in conflict together in a neutral environment in order to be able to exert some control over the conflict management process  
Answer: Procedural  
  
Question FBQ36 : \_\_\_\_\_\_ strategy allows mediator to break through a circle of violence by changing the factors that influence the parties’ decision making  
Answer: Directive    
  
Question FBQ37 : “One aspect or form of behaviour will suffice to turn a conflict” TRUE or FALSE \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
Answer: False  
  
Question FBQ38 : “Carrying out an empathetic analysis of conflict will help you to understand your adversary’s interest” TRUE or FALSE \_\_\_\_\_\_\_\_\_\_\_\_   
Answer: True    
  
Question FBQ39 : Monitoring and evaluation is also a form of \_\_\_\_ evaluation  
Answer: Retrospective    
  
Question FBQ40 : The fourth element of the early warning process is the \_\_\_\_ phase   
Answer: Sending    
  
Question FBQ41 : The resources required for mediating conflicts are resources, persistence, experience and \_\_\_\_\_\_   
Answer: Commitment    
  
Question FBQ42 : Good \_\_\_\_\_\_\_ demands that both parties take turns in speaking and listening.  
Answer: Communication  
  
Question FBQ43 : Mediation is likely to be more successful when parties appear most amenable to\_\_\_\_\_  
Answer: Change  
  
Question FBQ44 : International Center for the Settlement of Investment Disputes is the most important organ under the \_\_\_\_\_\_\_\_\_  
Answer:    
  
Question FBQ45 : There are \_\_\_\_\_ basic standards of international law  
Answer: Ten  
  
Question FBQ46 : "Learning to be a good helper as a way of helping yourself? is synonymous with \_\_\_\_\_\_ therapy  
Answer: Helper  
  
Question FBQ47 : The Oslo Accords was achieved in the year \_\_\_\_\_\_\_  
Answer: 1993  
  
Question FBQ48 : Conflict resolution requires identifying the \_\_\_\_ factors behind the conflict, and finding ways to deal with them.  
Answer: Causal  
  
Question FBQ49 : The underlying causes of conflict are embedded in the institutional structure of \_\_\_\_  
Answer: Society  
  
Question FBQ50 : Disputants that work cooperatively to negotiate a solution are morelikely to develop a relationship of \_\_\_\_  
Answer: Trust