



**NATIONAL OPEN UNIVERSITY OF NIGERIA**  
**Faculty of Arts**  
**Department of Languages**  
**2020\_2 EXAMINATION**

**COURSE CODE:           ENG314**  
**COURSE TITLE:       PUBLIC SPEAKING**  
**CREDIT UNITS:       2**  
**TIME ALLOWED:      TWO HOURS**

**INSTRUCTION:** Answer two questions in all.

1. Discuss the features of characteristics of the art of listening.
  
2. Expatriate the importance of the under listed organizational patterns and key ideas in speech
  - a. Topical
  - b. Chronological
  - c. Spatial
  - d. Causal
  - e. Problem-solution
  
3. Explain the following imperatives in relationship listening skills
  - a. Paying Attention
  - b. Nonverbal Communication
  - c. Feedback