



**NATIONAL OPEN UNIVERSITY OF NIGERIA, ABUJA**  
**FACULTY OF SOCIAL SCIENCES**  
**DEPARTMENT OF POLITICAL SCIENCE**  
**2020\_2 EXAMINATION...**

**COURSE CODE:- POL343**

**COURSE TITLE:- Theories and Practice of Public Administration)**

**CREDIT UNIT:- 3**

**DURATION:- 3hours**

**INSTRUCTION:- Answer FOUR (4) questions only.**

1. a. What are the differences between public and private administrations? (10 marks)  
b. Diagnose the characteristics of organisation. (7.5 marks)
  
2. State and explain the following:
  - a. The three levels of managers, (5.5 marks)
  - b. The six functions of management, (5.5 marks) and
  - c. Management skills. (5.5 marks) (1 mark for good explanation)
  
3. a. According to Anderson, there are key elements which distinguish public policy from other types of policies. Discuss. (7.5 marks).  
b. Explain the usefulness of theoretical models of policy analysis. (10 marks).
  
4. Enumerate and explain;
  - a. the principles of scientific management for managers. (6.5 marks).
  - b. key concepts in systems theory. (11 marks)
  
5. Discuss the following;
  - a. Concepts of bureaucracy, (7 marks)
  - b. Functions of bureaucrats, (3 marks) and
  - c. Basic principles upon which bureaucratic system of administration is based (7.5 marks).
  
6. a. Mention and explain hierarchy of needs as propounded by Abraham Maslow. (5.5 marks)  
b. What are the assumptions of elite theory? (6 marks)  
c. Discuss the key themes in New Public Management. (6 marks)