

**NATIONAL OPEN UNIVERSITY OF NIGERIA**

**14/16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS**

**SCHOOL OF SCIENCE AND TECHNOLOGY**

**JUNE/JULY EXAMINATION**

**COURSE CODE: DAM364**

**COURSE TITLE: MANAGEMENT INFORMATION SYSTEMS**

**TIME ALLOWED:2 Hours**

**INSTRUCTION: Answer Any Four Questions**

### 1a.Explain what is meant by Management Information System (MIS). 4½ marks

b. Enumerate four bottlenecks associated with MIS. 8 marks

c. State the overall aim of MIS. 5 marks

2a. What is information technology(IT)? 5½ marks

b. . List four applications that support end user computing. 6 marks

c. List three criteria needed for interactive computing in decision support system.

6 marks

3a. Distinguish between teleconference and videoconference. 4 marks

b. What is the Internet? 4 marks

c. Enumerate three limitations of the Internet. 6 marks

d. What is a browser? Give an example. 3½ marks

4a Distinguish between simplex and duplex modes of information communication

5 marks

b. Distinguish between batch processing and time sharing 5 marks

c. What is a terminal? Differentiate between the two types with an example each

7½marks

5a Write short note o

1. Flash disk
2. CD-ROM 8 marks

b. Distinguish between disk and disk drive 6 marks

c. Explain the difference between seek time and data transfer rate.3½marks

6a What is a blended threat? 5 marks

b. List four characteristics of blended threats. 8 marks

c. Differentiate between the resident and nonresident viruses. 4½marks