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**NATIONAL OPEN UNIVERSITY OF NIGERIA**

**14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS**

**SCHOOL OF ARTS AND SOCIAL SCIENCES**

**JUNE/JULY 2013 EXAMINATION**

**COURSE CODE: PCR 375**

**COURSE TITLE: LANGUAGE AND INFORMATION MANAGEMENT IN PEACE AND CONFLICT RESOLUTION**

**TIME ALLOWED: 3HRS**

**INSTRUCTIONS: ANSWER ANY THREE QUESTIONS.**

1a. Enumerate and discuss briefly the elements of language.

b. Does language perform any function? Explain (23mks)

2. “Communication is the backbone of conflict resolution”. Discuss. (23mks)

3. Critically appraise the role of the Nigerian media in conflict management. (23mks)

4. Why are the elements of language important in communication interaction? (23mks)

5a. Define and enumerate the characteristics of information.

b. Of what importance is information in peace and conflict situation? (23mks)

(1Mark for good expression)