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**NATIONAL OPEN UNIVERSITY OF NIGERIA**

**14-16 AHMADU BELLO WAY, VICTORIA ISLAND, LAGOS**

**SCHOOL OF ARTS AND SOCIAL SCIENCES**

**JUNE/JULY 2013 EXAMINATION**

**COURSE CODE: PCR811**

**COURSE TITLE: THEORIES IN CONFLICT MANAGEMENT**

**TIME ALLOWED: 3HRS**

**INSTRUCTIONS: ANSWER ANY THREE QUESTIONS**

1. Identify the stages involved in the restoration of peace in a conflict situation.(23mks)
2. Explain the four broad sources of conflict. (23mks)
3. Explain the various phases of conflict. (23mks)
4. Governance for individual states may be judged based on the ways that they handle certain issues. Explain the nature of these issues. (23mks)
5. Explain the various approaches to conflict management. (23mks)

(1Mark for good expression)